



***Detailed Schedule as of January 29, 2015***  
*(Dates and times subject to change. Speakers listed are those confirmed as of January 29, 2015. Check back regularly for updates)*

**Thursday, February 12, 2015**

OCSE Outreach 7:30 AM – 8:15 AM

**OCSE Report to Congress Listening Session**

The Federal Office of Child Support Enforcement would like to hear from you! OCSE will host a listening session regarding their upcoming Report to Congress (Pub. L. 113-183, Title III, Section 305). They would like to hear your suggestions to improve the effectiveness and performance of the child support program. Participants can comment on any aspect of the Report. The Report requirements can be found at, [Child Support Provisions of the Preventing Sex Trafficking and Strengthening Families Act of 2014](#).

Plenary I 8:30 AM - 10:00 AM

**Serving Todays Children -Examining the Past to Plan the Future**

A lively point-counterpoint discussion of what has worked in the child support program since its inception 40 years ago. We will include an examination of the evolution and efficacy of the current system, and a discussion of how we can use these lessons when looking at the changing family dynamics. What can we use to determine the best policies to further evolve and serve children and families today?

*Speakers: Ron Haskins (Brookings Institute); Dan Hatcher (Univ of Baltimore School of Law)*

*Moderator: Steven Golightly (Los Angeles County CSSD)*

Plenary II 10:30 AM - 12:00 PM

**Finding New Ways to Meet the Challenges of Family Well- Being With Child Support Partners.**

Most people agree that poverty levels for children in the United States is unacceptable. However, many disagree on the strategies needed to move families to a better economic reality. Thoughts around EITC, Work Supports, marriage, education and the role that child support plays in these strategies will be shared during an interactive discussion with our presenters.

*Speakers: Robert Doar (American Enterprise Institute), Olivia Golden (Center for Law and Social Policy)*

*Moderator: Alisha Griffin (California Child Support Services)*

Plenary III 1:30 PM - 3:00 PM

**What the Research Tells Us About the New Generation of Parents**

Research regarding new generations may reveal ways in which the child support program can better serve these parents and their children. This session will provide much food for thought - you will hear

representatives from leading research and national nonprofit policy organizations discuss what they've learned about the new generations of parents and the implications for the child support program.

*Speakers: Sarah Brown (National Campaign to Prevent Teen and Unplanned Pregnancy), Kim Parker (Pew Research Center)*

*Moderator: Wendy Gray (CSF, Inc)*

Workshop 101 3:30 PM – 5:00 PM

### **Multiple Partner Fertility, Complex Families and the Changing Role of Fathers**

This workshop takes an empirical look at the rise of multiple partner fertility and complex families. How has this changed the traditional role of fathers, including their financial contribution through formal child support payments? The workshop will also look at the current models for setting support for fathers with serial families, and discuss the efficacy of those models in light of the new norm of complex families.

*Speakers: Dr. Lawrence Berger (Univ of Wisconsin Institute on Poverty Research), Jackie Scharping (Wisconsin Child Support Program), Sarah Brown (National Campaign to Prevent Teen and Unplanned Pregnancy) Jackie Scharping (Wisconsin Child Support)*

*Moderator: Brad Logsdon (Dane County Child Support)*

Workshop 102 3:30 PM – 5:00 PM

### **Marketing to Millennial Generation Parents – What Lessons Can We Learn From the Business Sector?**

When it comes to the delivery of services, either public or private, the millennial generation has an expectation that access to services is immediate, not dependent on location, and readily accessible through an “App” on a computer, tablet or mobile device. And all required actions – including making a payment or accessing information -- can be completed in a single seamless transaction. This workshop will highlight techniques and strategies used by the private sector to effectively engage the millennial generation. Additionally, there will be a member on the panel from the child support community to translate how lessons learned from the private sector can be incorporated.

*Speakers: Joan Klinge (Kentucky Health Benefit Exchange, Michael Hayes (Federal OCSE); Larry Swiader (National Campaign to Prevent Teen and Unplanned Pregnancy)*

*Moderator: Kathy Sokolik (SRA International)*

Workshop 103 3:30 PM – 5:00 PM

### **Child Support and the Criminal Justice System: Coordinating Policies and Services for NCPs**

Across the nation, working with incarcerated parents is a challenging aspect of providing service to the IV-D caseload. We will discuss some of the innovative policies approaches in several states and jurisdictions that have tried to address this issue. Our panel will lead an interactive discussion sharing experiences working with Child Support obligors who are involved in the criminal justice system. We will look at:

- State programs coordinated with State and Federal prisons
- State policy as it relates to incarcerated parents and the impact of those policies on performance and outcomes
- Programs targeting newly released obligors
- Programs working with obligors who are subject to Community Corrections and Parole

*Speakers: Gregg Keesling (Recycle Force), Rob Pierson (Stark County OH Child Support)*

*Moderator: Joe Mamlin (CSG Government Solutions)*

**PRESIDENT'S RECEPTION** 5:00 – 6:00 PM

**Friday, February 13, 2015**

**NCSEA U Information Session** 7:30 AM – 8:15 AM

NCSEA U, the premiere educational offering for managers and leaders in the Child Support Community, will again be offered at the NCSEA August conference. NCSEA U features a specially designed curriculum of classes focused on federal performance measures and how to achieve performance goals within your organization, taught by nationally recognized experts. Come to this information session, and learn how you can enroll your key managers in the 2015 class of this innovative IV-D management development program.

**Plenary IV** 8:30 AM – 9:30 AM

**The NPRM– Promising Flexibility, Efficiency, and Modernization in Child Support Enforcement Programs**

The long-awaited Notice of Proposed Rulemaking (NPRM), with the extended incubation time, emerged for a brief comment period that ended last month. As we anticipate a final rule, our panel of experts will present a lively deliberation of the issues broached. For example, is there a high demand for limited services case? Do the proposed changes to guidelines go too far, or not far enough? Is the proposed treatment of incarcerated NCPs too controversial at this time? Are the proposed case closure regulations just a way to help states meet performance measures at the cost of services to the families? Join us as we prepare for a future of much anticipated change and promise! Introductory remarks by Yvette Riddick, Federal OCSE.

*Speakers: Wally McClure (Washington State Child Support), Charles Smith (Texas Division of Child Support), Eileen Stack (New York State Child Support); Jim Fleming (North Dakota Child Support)*

*Moderator: Kelly Peiper (CSG Government Solutions)*

**Plenary V** 9:30 AM – 10:30 AM

**Seizing the Opportunities and Overcoming the Challenges of the New Strengthening Families Act**

The Preventing Sex Trafficking and Strengthening Families Act (P.L. 113-183) became law on September 29, 2014, and its effect will be significant and far-reaching for both national and international child support collection. From implementation of the 2007 Hague Convention, to mandatory electronic income withholding, to tribal access of the FPLS, to improved data standards, to UIFSA 2008 and parenting time—this law impacts everyone! Come join Commissioner Vicki Turetsky and IV-D Directors from across the country as they discuss and provide insight on the opportunities and challenges posed by the new federal legislation. This is the morning talk show that you don't want to miss! Introductory remarks by Yvette Riddick, Federal OCSE.

*Speakers: Alisha Griffin (California Child Support); Lisa Schwartz (Oneida Nation Tribal Child Support Agency), Erin Frisch (Michigan Child Support), Jackie Scharping (Wisconsin Child Support)*

*Moderator: Diane Potts (Illinois Office of the Attorney General)*

**Workshop 201** 11:00 AM – 12:00 PM

**Ready... Set... Go...International Child Support**

We have been anticipating the passage of the federal legislation for over five years now. Now that it is in motion, what else has changed and how have other countries been implementing the

treaty? What must we be prepared for...the impact on forms, systems, OCSE role, changes in judicial processes and interstate focus? And what about the differences between treaty & non-treaty countries, bilateral and reciprocity countries. This workshop will help understand the many changes and issues that are part of the new fast growing world of global child support.  
*Speakers: Hannah Roots (British Columbia Family Maintenance), Anne Miller (Federal OCSE), Mary Dahlberg (CSF Inc)*

Workshop 202 11:00 AM – 12:00 PM

### **UIFSA 2008 - Our Road to Ratification of the Hague Convention**

The United States is on track to ratify the Hague Convention, once every state enacts the federally mandated UIFSA 2008. Soon we will have a truly uniform law to process intergovernmental child support cases. This workshop will cover the key changes in UIFSA 2008, as well as implementation issues such as changing intergovernmental forms.

*Speakers: Margaret "Meg" Haynes (CSF, Inc), Susan Paikin (CSF, Inc.)*

*Moderator: Cheryl Reid-Drayton (Federal OCSE)*

Workshop 203 11:00 AM – 12:00 PM

### **From Idea to Reality: Establishing Parenting Time in IV-D Cases**

On July 31, 2013, NCSEA published a policy document containing a long list of procedural and jurisdictional recommendations. Included in the document were recommendations for states to expand efforts to promote and establish parenting time orders for unmarried parents in the IV-D program. A few of the "shoulds" on that list include: incorporating parenting time orders into child support dockets, partnering with domestic violence coalitions discussing parenting time plans at establishment, offering dispute resolutions services to parents, , providing parents with parenting time plan templates to attach to child support orders, and offering staff assistance to parents in drafting parenting time agreements. This expert panel will provide a lessons to get from "should" to "how" to successfully integrate parenting time services into IV-D operations, and highlight how parenting time improves operation and performance of the IV-D program.

*Speakers: Anne Kelly (San Diego County Child Support), Mara Friesen (Texas Division of Child Support), Steve Capps (Michigan Courts), Jane Venohr (Center for Policy Research)*

*Moderator: Michael Hayes (Federal OCSE)*

Plenary VI 1:30 PM - 3:00 PM

### **Do We Have the Right Tools to Right Size?**

By now we agree that right-sizing orders is the way to help ensure regular payments that a non-custodial parent can afford. The recent NPRM proposes a significant scaling back of the use of imputed income, which is well entrenched and common practice due to state statutes, child support guidelines, case law and other norms of order establishment. By definition, imputing incomes is not "right-sizing." What are the alternatives to income imputation? How do we get to "actual" income? Are there some alternative sources of incomes that are more reliable than others, or are there other approaches to order establishment that can result in regular and consistent child support payments? This debate-style session will bring together the latest research and the experiences of panel members to address these questions.

*Speakers: Judge Scott Rosenberg (Davidson County Juvenile Court), Mark Takayseu (Orange County, CA Child Support); Steven Eldred (Orange County, CA Child Support)*

*Moderator: Tanguler Gray-Johnson (Georgia Child Support)*

Workshop 301 3:30 PM - 5:00 PM

### **Future Perfect Orders**

Help us build the future of right-sized orders. Our distinguished panel will host an audience discussion group aimed at capturing and compiling best practices from across the IV-D universe, and aimed at the challenges surrounding imputation of income when we have to do it -- and how to avoid it when we can. See if we can develop the ideal establishment process in an imperfect world.

*Speakers: Judge Chan Caudell, Sharon Redmond (Washington State Child Support), Garry Gentile (Georgia Child Support Services), Steven Eldred (Orange County, CA Child Support)*

*Moderator: Wally McClure (Washington State Child Support)*

Workshop 302 3:30 PM - 5:00 PM

### **Death and Taxes Made Uncertain by Child Support**

There is much discussion about whether parents have sufficient income to live after paying child support or receiving child support. Another part of the equation is taxes. What a nonresidential parent has to live on is income after taxes and after paying child support. Custodial parents are eligible for the Earned Income Tax Credit (EITC), but only a few states have an EITC for nonresidential parents. In addition to the EITC, many custodial parents receive a childcare tax credit. State child support guidelines treat childcare tax credits differently. Arguably, the greatest uncertainty is how to reconcile the tax assumptions and medical coverage built into many state child support guidelines and the provisions of the Affordable Care Act (ACA). Often, child support orders divide the tax dependency exemptions between the parents, and assume that the custodial parent is going to pay most of the child's out-of-pocket medical expenses. This conflicts with the ACA, which puts the responsibility of the child's healthcare coverage on the parent claiming the tax dependency. This session simplifies these difficult issues and offers solutions.

*Speakers: Bob Williams (Veritas HHS), Carson Hicks (New York City Center for Economic Opportunity), Jane Venohr (Center for Policy Research)*

*Moderator: Timothy Mose (South Carolina Child Support)*

Workshop 303 3:30 PM – 5:00 PM

### **The Bradley Amendment: A Roadblock to Right-Sizing Orders?**

The 1986 Bradley Amendment prohibits retroactive modification of child support to prevent obligors from amassing large arrears, then going to another state to have the arrears reduced or eliminated. The amendment has been controversial since its adoption, and more than 25 years later it continues to be hotly debated. Should the amendment be repealed or modified? How does it impact debt compromise programs? Does it prevent us from “right-sizing” orders? Hear from distinguished speakers and join the discussion of the history, constitutionality, unintended consequences, high profile cases, and relevance of the Bradley Amendment in today's child support program.

*Speakers: Alice Burlison (Virginia Office of the Attorney General), Ann Cammett (CUNY School of Law), Laura W. Morgan (Family Law Attorney)*

*Moderator: Craig Burshem (Virginia Child Support)*

**Saturday, February 14, 2015**

OCSE Outreach 7:30 – 8:30 AM

### **OCSE Report to Congress Listening Session**

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support program. Participants can comment on any aspect of the Report. The Report requirements can be found at, [Child Support Provisions of the Preventing Sex Trafficking and Strengthening Families Act of 2014.](#)

Plenary VII 8:30 AM - 10:00 AM

**Just a Little Nudge – Using Behavioral Economics to Improve Child Support Program Design and Outcomes**

What is behavioral economics? How can it be used to improve child support service delivery? What did we learn from the ACF Office of Planning, Research and Evaluation's Behavioral Interventions to Advance Self-Sufficiency (BIAS) research in Texas and Ohio? What do we hope to learn from OCSE's new Behavioral Interventions in Child Support Services (BICS) awards? Don't miss this session which will provide insight into this field of study, as well as information on the research questions posed above.

*Speakers: Susan Brown (Franklin County, OH Child Support), Lauren Antelo (Federal OCSE), Jessica Lohmann (Federal OCSE), Lashawn Richburg-Hayes (MRDC)*

*Moderator: Kim Newsom Bridges (Ohio CSEA Directors' Association)*

Plenary VIII 10:30 AM - 12:00 PM

**The Times They Are a-Changin'**

In 1964, Bob Dylan's lyrics begged: "Come gather round people wherever you roam and admit that the waters around you have grown . . . you better start swimmin' or you'll sink like a stone for the times they are a-changin'." Fifty years later, the song rings true as child support programs across the country work to keep up with the rapidly changing social dynamics and evolving culture of family, marriage, and divorce. Come gather round as our experts discuss these new social norms, highlight recent innovative legislation, the marriage equality movement, and the impact of divorce on our society. Commissioner Vicki Turetsky will give us insight on what this all means for the IV-D world and where the next 40 years will take us. Don't miss this opportunity to start swimmin'!

*Speakers: Vicki Turetsky (Federal OCSE), Professor Nancy Polikoff (American University School of Law); Rochelle Finzel (National Council of State Legislatures), Howard Baldwin (Texas Division of Child Support)*

*Moderator: Vernon Drew (CSF, Inc)*