



## WHAT MAKES THE LEADERSHIP SYMPOSIUM DIFFERENT FROM THE ANNUAL CONFERENCE?

- Like the Annual Conference, the Leadership Symposium will have plenary and workshop sessions, delivering quality content on topics timely and relevant to the child support leaders in our community.
- The Symposium *will not* be a “nuts and bolts” of child support case processing.
- It *will* be an exciting opportunity for leaders and future leaders from around the country, and around the world, to share initiatives at all levels. In addition to child support subject matter, the Leadership Symposium will offer information on leadership, management, organizational skills, and communications and more.
- We have a new creative schedule featuring 60 and 90 minute workshop sessions.
- We’ve increased the length of the event, added a plenary session, and designed more networking opportunities.

## WHY ARE WE CHANGING THE ANNUAL CONFERENCE?

In our continual search for better ways to serve those who attend our annual event, and meet the needs of the child support community, we carefully analyzed the demographics of our attendees and compared our conference to other conference offerings. By defining our audience, and targeting those who are and/or wish to take a leadership role in their organizations, NCSEA will offer key learning experiences for those attending the Leadership Symposium. More than 60% of recent Annual Conference attendees have been in child support 10 + years. We believe that the Leadership Symposium will reflect the needs and interests of our experienced and knowledgeable attendees.

## I’VE ATTENDED THE ANNUAL CONFERENCE IN THE PAST.....SHOULD I REGISTER FOR THE 2015 LEADERSHIP SYMPOSIUM?

Yes! Register for the Leadership Symposium if you want to expand your knowledge of child support, and develop your professional knowledge of the program, as well as leadership and management skills. The Leadership Symposium is for you if you are a current leader, or aspire to become one within your organization.

You will experience the sharing and application of best practices, partnerships and innovative thinking with in the day to day management and operations of the child support program. Subject matter will include child support innovation, technology, policy, best practices, management and leadership skills, interstate, international and tribal topics.

### **I'VE BEEN IN CHILD SUPPORT FOR MANY YEARS, BUT I AM NOT A MANAGER...IS THE LEADERSHIP SYMPOSIUM FOR ME?**

It certainly is! Our goal is to focus on nurturing current and future leaders in the child support program, including those who lead within their offices, whether they have the title or not. If you have been in child support for many years, you are probably the “go-to” person in your office. And, your colleagues look to you for leadership and guidance. The Leadership Symposium can provide you with the knowledge and information to help you perform to your potential...and bring that knowledge back to your office to share with colleagues.

### **WILL THERE BE OPPORTUNITIES TO NETWORK WITH COLLEAGUES AND OTHERS LIKE ME IN THE CHILD SUPPORT PROGRAM?**

Absolutely! Networking is a very important reason for professionals to attend NCSEA conferences, and the Leadership Symposium will offer attendees many opportunities to meet new colleagues, share ideas and information, and make important connections - - beginning with the President's Reception, now scheduled for Sunday evening.

### **CAN I STILL EARN CONTINUING LEGAL EDUCATION CREDITS?**

Yes-- CLE-approved sessions will be offered at each breakout session, offering approximately 9 CLE credits (dependent upon State governing bodies) for those who meet the requirements for CLE credits.

### **HOW DOES THIS CHANGE IMPACT VENDORS AND THE EXHIBIT HALL?**

We will continue to provide sponsorship and exhibitor opportunities, and an Exhibit Hall, which is the site of several networking activities and events. We will also continue and expand upon last year's options for sponsors and exhibitors to showcase their products and services to attendees. And because of the revised focus, Leadership Symposium attendees will include many decision-makers and those actively seeking vendor services.