



## NCSEA Connect Online Community Policies & Procedures

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### Eligibility and Subscription

The NCSEA Connect online member community is available to all National Child Support Enforcement Association members and those that receive benefits from organization memberships. Participation in the community is subject to approval by NCSEA staff. To access the online community, request to join the group online. NCSEA will then review the request, verify membership, and add the subscriber to the group(s). The anticipated turn around time is one to two days.

The community should be used for National Child Support Enforcement Association related purposes only. This forum exists for members to freely and readily explore ideas and gather helpful information. Sales pitches and junk mail are prohibited and use of the community for these purposes will result in exclusion from NCSEA Connect.

### NCSEA Connect User Agreement

By subscribing to NCSEA Connect online community, the user accepts the following conditions:

- Persons posting messages to the community are solely responsible for the content of their messages.
- The user agrees not to distribute any content through the community that is abusive, libelous, copyrighted, defamatory, obscene, pornographic or otherwise in violation of any law.
- The user agrees not to use the community for commercial purposes, i.e., solicitations or the like.
- The user agrees not to share pricing or specific money values to the discussion board, resources, or announcements within groups. That information should remain offline or through private messages through NCSEA Connect.
- The community owner (National Child Support Enforcement Association) does not and cannot review every message post and is not responsible for the content of any message.

- The community owner (National Child Support Enforcement Association) does not guarantee the accuracy or reliability of any information posted to the community.

### Posting to NCSEA Connect Online Community

- Please keep topics for discussion related to issues that concern National Child Support Enforcement Association and its members. Remember that all subscribers receive messages and replies. Please use private email when your messages are directed to a particular person.
- Group members are permitted to post resources such as formatted documents, sound clips, or pictures if they are relevant to the group and discussions.

### **These guidelines are subject to change depending on the requirements and needs of the community subscribers.**

As a member or staff of a member organization, you are automatically provided access to the community, however you will need to request to join a discussion group(s). To request access to a group, please review the guidelines and select “NCSEA Connect” on [www.ncsea.org](http://www.ncsea.org) and log in using your NCSEA credentials. Review the discussion groups, and request participation in the groups of your choice. Upon receipt of request, we will add you to the group and you will automatically receive confirmation.