



NCSEA 2022 Leadership Symposium Must-Have Topics

NCSEA has compiled a list of “must-have” conference topics for the 2022 Leadership Symposium, as identified by members. Take a look. Maybe you or someone you know can present on these topics. Know a great speaker? Tell us that, too!

Want to present on something not on the list – Go for it!

- **Leadership & Professionalism**
 - Succession planning. Fostering diversity, equality, cultural competency & inclusion. Advocacy strategies for individuals and programs. Building bridges across silos. Negotiation skills. Navigating controversy/conflict resolution. Change management. Recruitment & mentoring. Meaningful goal setting. Process improvement (e.g., onboarding, project management). Remote work strategies and challenges. Employee Engagement. Team building. Developing your leadership philosophy. Generational communications. Mentoring remotely. Work-Life Balance. Leading with Empathy. Having difficult conversations. Personal advocacy skills. Helping navigate personal trauma in the workplace (mental illness, dependency issues, etc.). Critical thinking. Stress management.
- **Technology, Analytics & Research**
 - DIY analytics. Analytics on a shoestring. Research programs. Results based accountability. Storytelling with data. Leading discussions with data. Using data to become a more equitable program. Letting data lead your program. System modernization.
- **Child Support Programs**
 - Marketing, media, and outreach. When NCP’s are not just fathers – telling the holistic story. The CP story. Best practices for meeting federal performance measures. Innovation on a budget. Professional growth opportunities and job change within the child support program. System Security. Creative training strategies. Fostering collaboration with other programs. Focusing on the whole family. Proving means and ability to pay. Working with bankruptcy. Behavioral economics. Navigating regulatory and policy issues. Messaging positive change in the child support program. Understanding lived experiences. Servicing clients with mental illness or substance dependency issues.