



Jonell Sullivan Operations Administrator Arizona Division of Child Support Services

Jonell Sullivan Linkedin





25 years in the Child Support Community

- Case Manager Indiana/ Arizona
- Supervisor Operations
- Manager Regional Operations/ PJAC Grant Manager
- Operations Administrator

Air Force Veteran

- Air Force Achievement Award
- Air Force Commendation Medal Indiana Child Support Alliance
- 2003 Kid Award
- Arizona Coalition to End Sexual and Domestic Violence
- 2022 Desert Sunflower Award

First Baptist Church Chandler, Arizona

- Personnel Committee Chairperson American Legion Post 133
- Executive Committee

Bolder Creek Homeowners Association

Board President





- NCSEA U Alumni
- NCSEA CSQ contributor/editor
- NCSEA U selection committee
- NCSEA Leadership Symposium Planning committee
- NCSEA Policy Forum planning committee
- NCSEA Conference speaker





How has your volunteer work with NCSEA prepared you for the commitment of Board service?

- Exposure to a diverse workforce
- Conference Planning
- Time zone management
- Ensure all on the committee have a voice and opportunity to express ideas and opinions
- Facilitate neutrality and equity on ideas
- Use date to drive basic ideas and problem solve
- Communication to the group to ensure understanding of idea or agenda
- Time Management shows respect





The child support community - and NCSEA as a body - is comprised of diverse individuals and entities, all dedicated to the child support mission, but with very diverse points of view, policies, and processes.

What do you see as the role of the Board in representing those diverse voices and perspectives in shaping the future of child support?

Facilitate Respect, Neutrality, Helpfulness, understanding, in all actions. Making sure all have adequate resources to advance the future of child support. Embrace innovation while preserving historical process and procedures. Make certain all involved are included and have a voice in the process of decisions for the direction of NCSEA.

