



2024 NCSEA Board of Directors Election



Kelly Micka, J.D.
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BIO INFORMATION

Kelly Micka is a Director with Alvarez & Marsal Public Sector based in Washington D.C. and has nearly 30 years of experience in health and human services programs. She has extensive experience with the child support program, having served as an attorney representing the State of Tennessee, and working with numerous state and local IV-D programs to manage federal grants, analyze legal processes, and design and implement child support systems. She has served as a board member of the National Child Support Engagement Association, as chair of the Policy and Government Relations Committee and has chaired numerous conference planning committees. She has presented at many state, regional, and national child support conferences on the topics of intergovernmental case processing and legal ethics and is an inductee of the WICSEC Presenter Hall of Fame.

Kelly earned her J.D. from the University of Tennessee College of Law and her degree in Public Administration from the University of Tennessee. She holds the Project Management Professional (PMP) credential, is PMI-Agile (PMP-ACP) certified, and is a certified Prosci© Change Practitioner.





NCSEA Participation & Involvement

- Co-chair, Emerging Issues and Leading Practices, 2023-present
- Member, Policy and Government Relations, 2022- present
- Member, Policy Forum planning, 2024, 2023
- Co-chair, Policy and Government Relations, 2009-2015
- Co-chair, Policy Forum, 2012, 2011
- Member, Leadership Symposium planning, 2024, 2022, 2015, 2014, 2013, 2008, 2007 (maybe more (?))...
- Member, International Committee, 2024
- Member, ad hoc Legislative Drafting Group, 2022
- Member, ad hoc Governance Document Review, (policy manual, by-laws, articles of incorporation), 2023
- Member, Legislative Education subcommittee, 2022
- Co-Presenter, NCSEA Web Talk: Child Support Hot Topics Q&A, 2022
- NCSEA Board member, 2010-2013, 2013– 2015
- Presenter at several tele-talks (before web talks), 2000-2014
- Member, By-laws and Organizational Policies Committee, 2011
- Presenter at several Leadership Symposiums, formerly known as the annual conference. My first presentation at an NCSEA event was in 1999 at the Annual Conference in Chicago.





How has your volunteer work with NCSEA prepared you for the commitment of Board service?

As you can see, I have spent a lot of time on NCSEA committees! Based on my prior tenure on the Board, I understand the time commitment and focus required to be an active and contributing member. Due to my work updating the NCSEA Policy Manual and By-laws, I understand the scope of work of the committees, even those on which I haven't served.

With the support of the PGR leadership, I have been working this year to enhance the inter-committee communication by documenting current channels and noticing how the Higher Logic platform could be enhanced to facilitate the communication. I look forward to sharing these and other insights at the Board level to advance an even stronger NCSEA.





The child support community - and NCSEA as a body - is comprised of diverse individuals and entities, all dedicated to the child support mission, but with very diverse points of view, policies, and processes. What do you see as the role of the Board in representing those diverse voices and perspectives in shaping the future of child support?

NCSEA's commitment to inclusivity is solid. Baking DEIB into NCSEA's work begins at the top and flows down into all aspects of the organization. This means ensuring a diverse membership and representation on NCSEA committees who in turn create a holistic product that is truly representative of the community we represent. My co-chair and I go through this exercise when we are selecting members of the Emerging Issues/Leading Practices sub-committee. One way to improve representation is for the Board to look at the diversity of the committee applicants and then identify and address barriers to participation for any underrepresented populations. This is an ongoing effort requiring continuing vigilance.

