



***Katie Morgan***  
***Senior Vice President***  
***Protech Solutions***

**[linkedin.com/in/katie-morgan-sc](https://www.linkedin.com/in/katie-morgan-sc)**





# 2024 NCSEA Board of Directors Election

## KATIE MORGAN

Currently, as **Senior Vice President** at Protech Solutions, Katie works to connect **innovation and performance with socially impactful human services initiatives.**



**Masters in Public Administration**, College of Charleston/USC  
**B.S. Mathematics**, College of Charleston  
**B.A. Political Science**, College of Charleston

**Strategic Leadership Program for State Executives**, Duke University  
South Carolina Executive Institute



### SC Child Support Director

Oversaw a \$1.6 billion agency, increasing collections from \$252 million to \$298 million over the three-year period - the largest percentage increase in the country for 2 consecutive years.



### Chief of Staff, DSS

Oversaw TANF, SNAP, Child Welfare, Child Support, Adult Protective Services. Worked collaboratively with other agencies on a number of initiatives.



### Dep. CIO, Budget & Control Board

Led statewide IT projects and drove advancements in public safety communication systems and K-12 technology.





# NCSEA Participation & Involvement



**2013-2016**

**Represented SC  
as a State  
Member**



**2017-Present**

**Joined as a  
Corporate  
Member**

## Served on Committees 2023-2024



**Awards & Recognition**



**Corporate Relations**



**Policy Forum Planning**

Moderated and presented at Policy  
Forum and Leadership Symposium





## ***How has your volunteer work with NCSEA prepared you for the commitment of Board service?***

- As a former IV-D Director, I actively engaged with NCSEA by presenting and moderating conference sessions, supporting staff to attend NCSEA events, nominating individuals for awards and recognition, and encouraging staff to attend NCSEA U. I recognized NCSEA's importance for policy, training, and collaboration within the child support community.
- In my current role in the vendor community, participation in the Policy Forum planning committee has given me insight into the time and attention needed to ensure diverse topics are covered in a thoughtful and meaningful way. This diversity of perspective and attention to detail is needed as of a Board member.
- Serving on the Corporate Relations Committee emphasized NCSEA's value for vendors, and their ability to drive innovation and advocate for policy changes.
- Participation on the Awards and Recognition Committee underscored NCSEA's dedication to frontline workers and positive client outcomes.





***The child support community - and NCSEA as a body - is comprised of diverse individuals and entities, all dedicated to the child support mission, but with very diverse points of view, policies, and processes.***

***What do you see as the role of the Board in representing those diverse voices and perspectives in shaping the future of child support?***

The Board plays a critical role in shaping the future of child support by **actively and intentionally seeking diverse voices and perspectives**. As the child support community transitioned from **enforcement to engagement**, NCSEA, guided by the Board, has embraced this responsibility.

Over the past 15 years, I've witnessed intentional efforts by NCSEA to engage both parents, address trauma's impact, promote diversity, equity, and inclusion, honor and embrace tribal perspectives, advocate for a whole-family approach to services, and engage with community providers and partner agencies.

These policy shifts require **consistency of message and thought**, emphasizing the Board's ongoing commitment to actively seek participation from all parties.

