

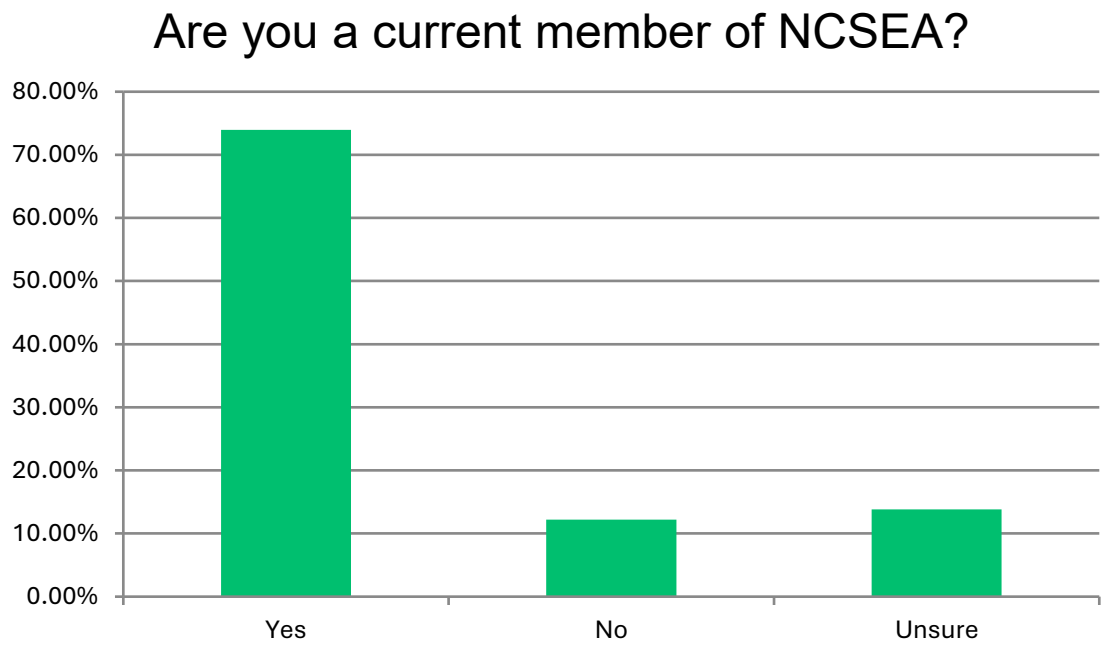
NCSEA Membership Committee Survey Findings

Survey Background

- Survey Opened on Tuesday, March 3 at 12:00 PM EST and closed Friday, March 20 at 8:00 PM EST.
- 313 respondents in total (though not all respondents completed all survey questions)

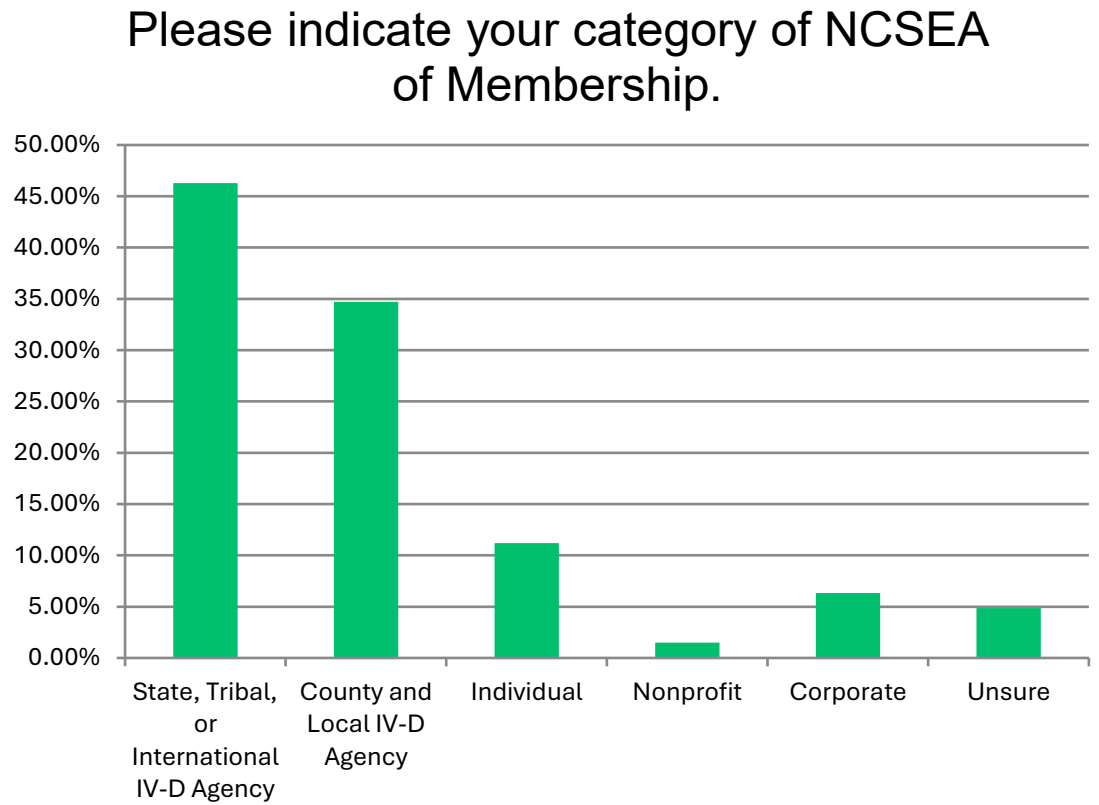
Are you a current member of NCSEA?

Answer Choices	Responses	
Yes	73.95%	230
No	12.22%	38
Unsure	13.83%	43
	Answered	311
	Skipped	2



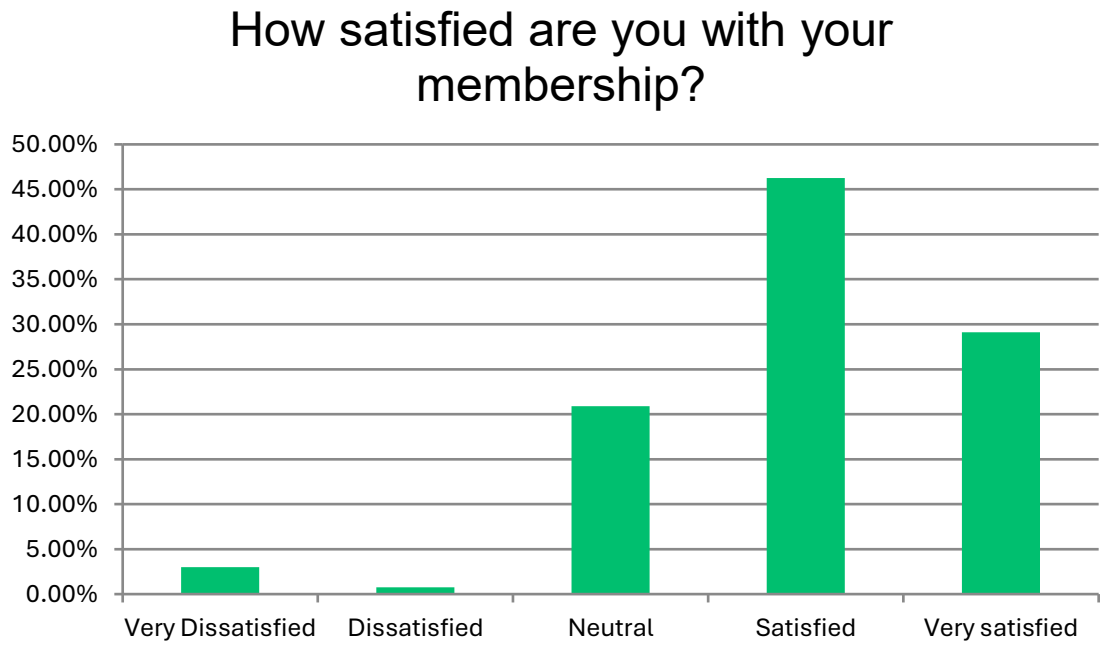
Please indicate your category of NCSEA of Membership.

Answer Choices	Responses	
State, Tribal, or International IV-D Agency	46.27%	124
County and Local IV-D Agency	34.70%	93
Individual	11.19%	30
Nonprofit	1.49%	4
Corporate	6.34%	17
Unsure	4.85%	13
	Answered	268
	Skipped	45



How satisfied are you with your membership?

Answer Choices	Responses	
Very Dissatisfied	2.99%	8
Dissatisfied	0.75%	2
Neutral	20.90%	56
Satisfied	46.27%	124
Very satisfied	29.10%	78
	Answered	268
	Skipped	45

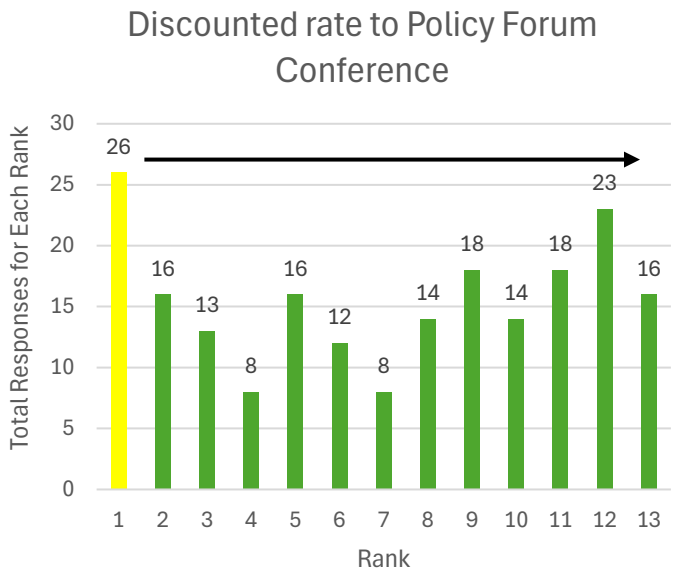


Please Rank the membership benefits NCSEA offers from most to least valued (1=highest ranking; 13=lowest ranking).

Benefits for ranking included:

Discounted rate to Policy Forum Conference
Discounted rate to Leadership Symposium Conference
Advocacy & public policy
Rapid reads weekly email
Child Support CommuniQue Quarterly Newsletter
Web-Talk and access to Web-Talk library with recordings of past Web-Talk programs
Enhancing your professional development
Growing your network
NCSEA On Location Podcasts
Access to research and resources including materials to share with legislators and stakeholders
Participation in NCSEA community, an on-line network of colleagues who share common goals
Voting Rights in NCSEA elections, determining governance and structure
Access to participate in NCSEA committees, subcommittees, and workgroups

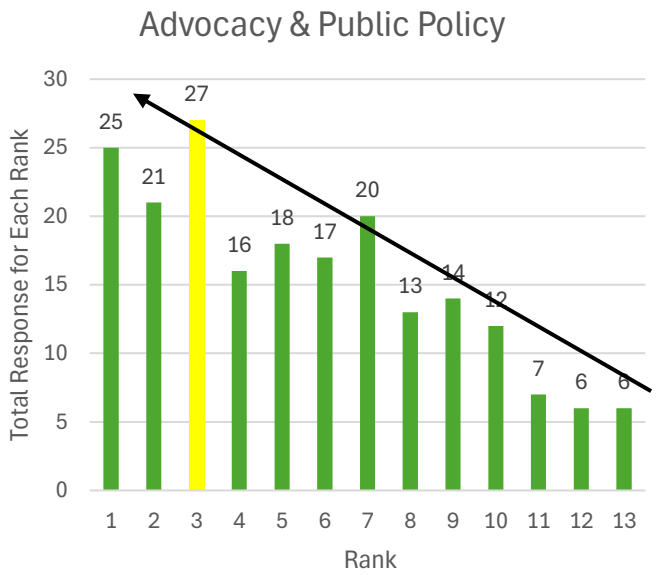
Please rank the membership benefits NCSEA offer from most to least valued. (1=highest ranking, 13=lowest ranking)



This visual trend indicates more mixed feelings toward the value of the membership benefit

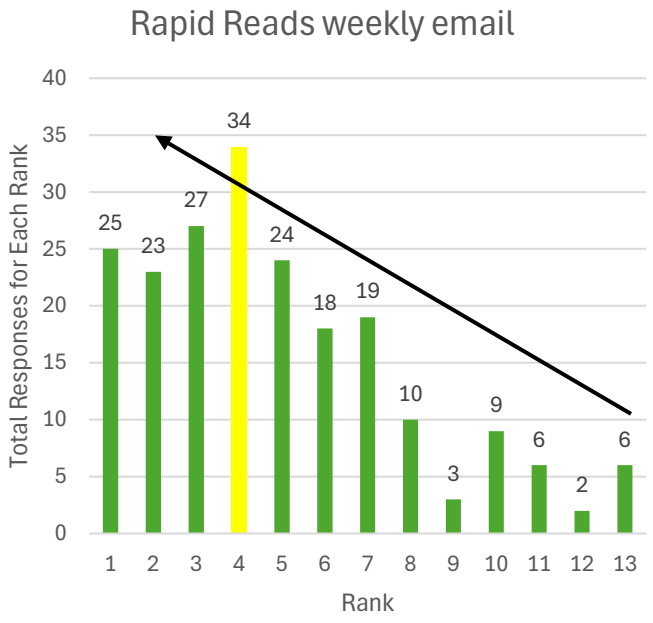


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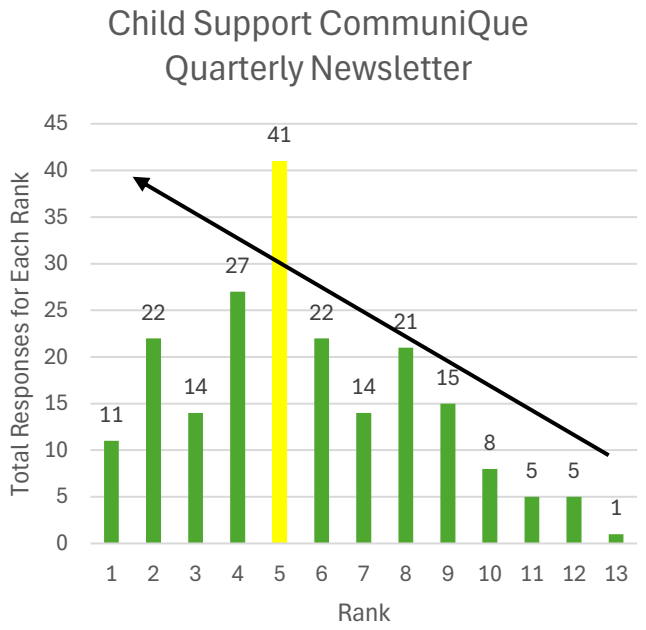


This visual trend indicates a high-value membership benefit

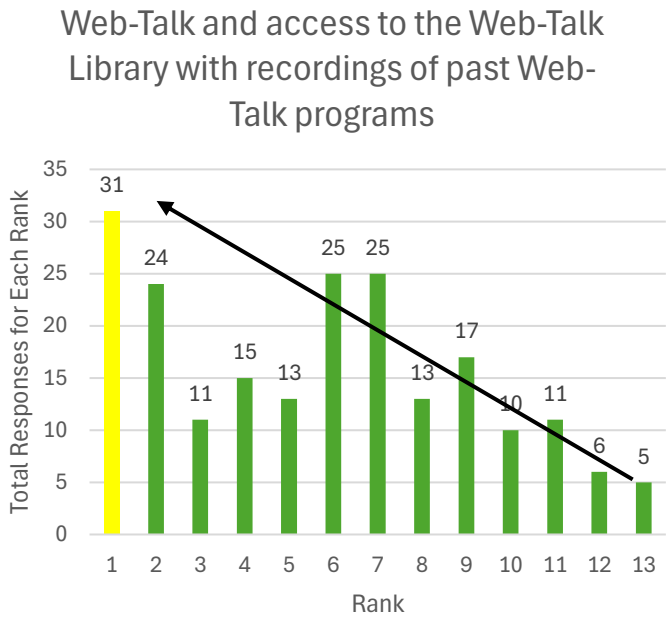
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This visual trend indicates a high-value membership benefit

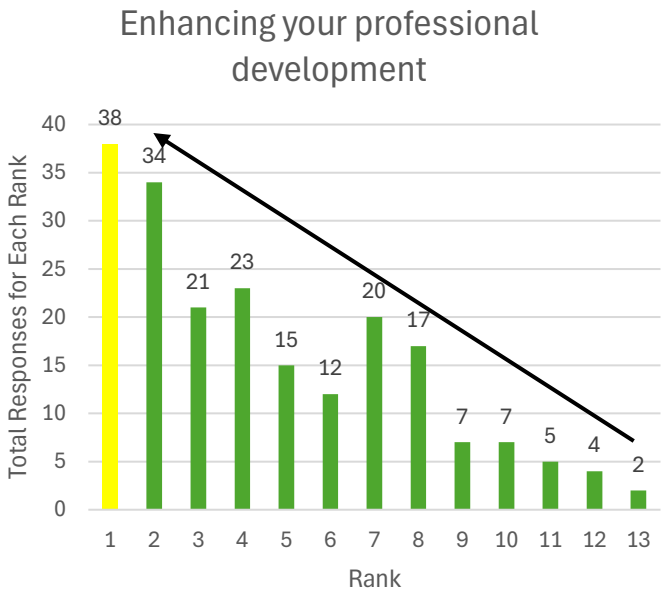


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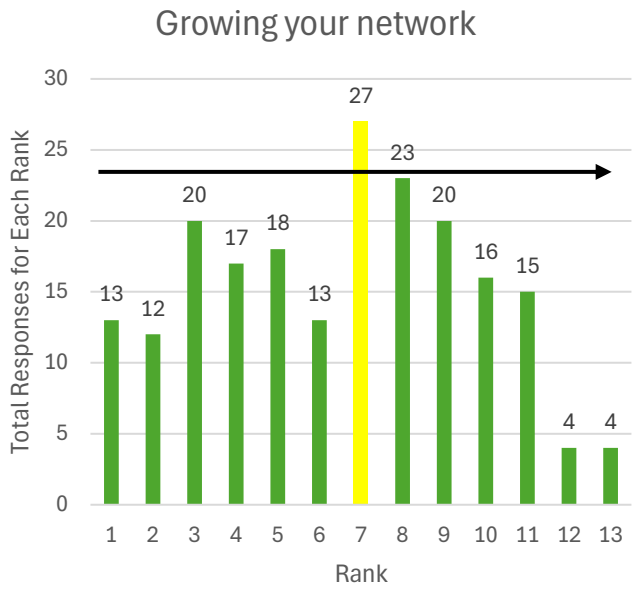


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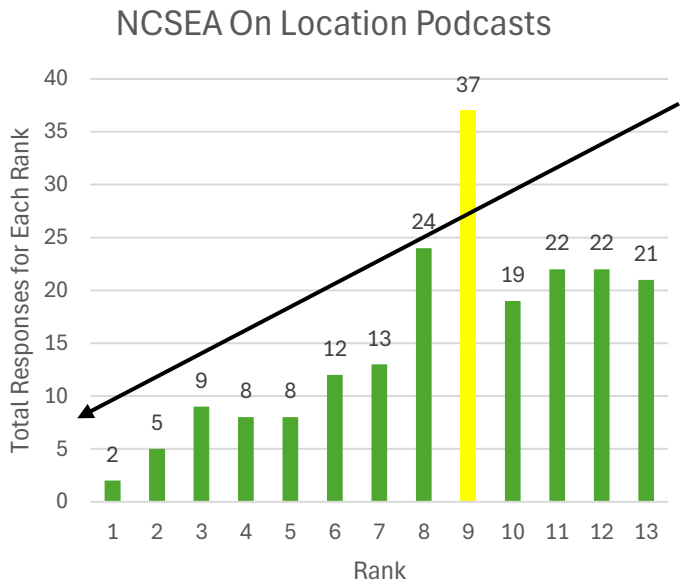
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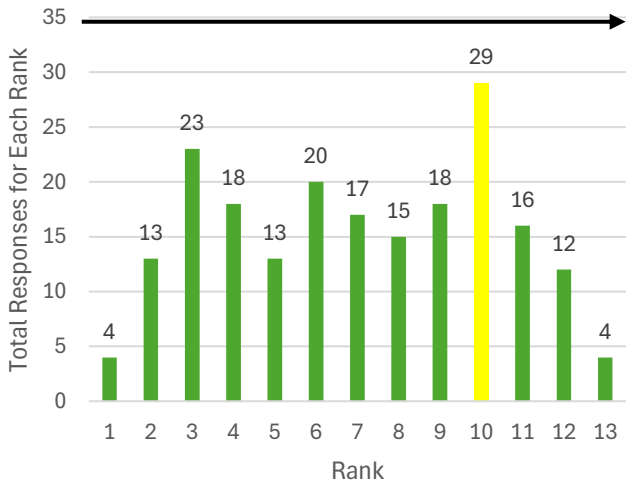
This visual trend indicates more mixed feelings toward the value of the membership benefit



This visual trend indicates a lower-value membership benefit

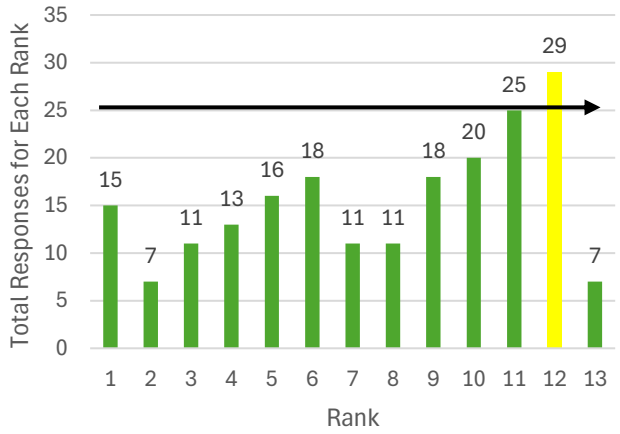
Please rank the membership benefits NCSEA offer from most to least valued. (1=highest ranking, 13=lowest ranking)

Access to research and resources including materials to share with legislators and stakeholders



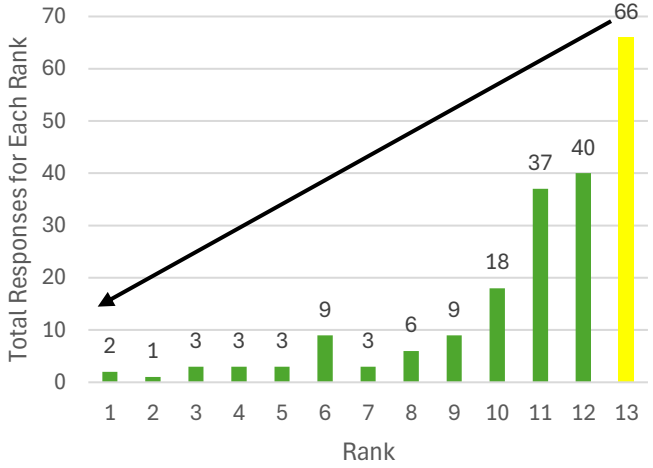
This visual trend indicates more mixed feelings toward the value of the membership benefit

Participation in NCSEA Community, an on-line network of colleagues who share common goals



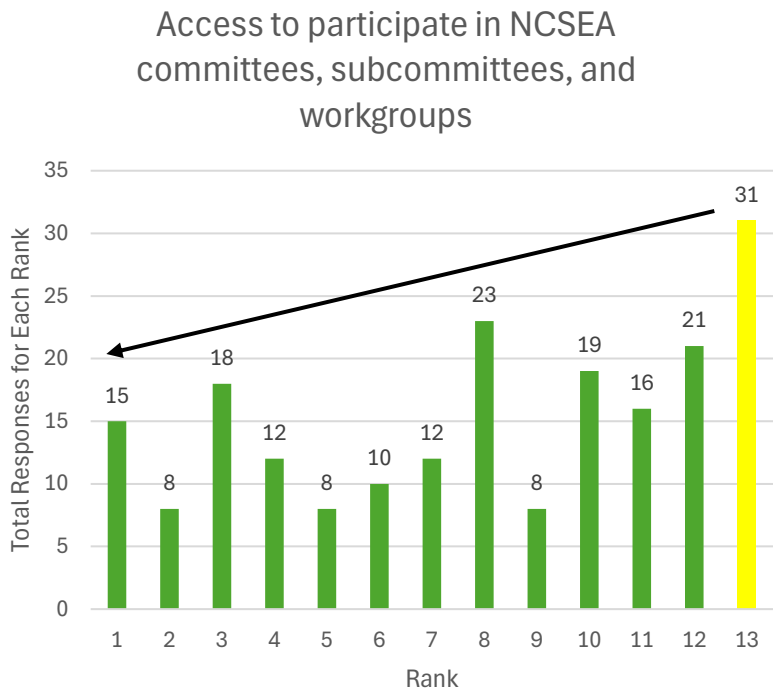
This visual trend indicates more mixed feelings toward the value of the membership benefit

Voting rights in NCSEA elections, determining governance and structure (one per membership)



This visual trend indicates a lower-value membership benefit

Please rank the membership benefits NCSEA offer from most to least valued. (1=highest ranking, 13=lowest ranking)



This visual trend indicates a lower-value membership benefit

What would make your membership more valuable to you?



What do you think is important for the NCSEA Board of Directors, Committee Chairs, and staff to be aware of?



Would you like to be contacted by the NCSEA Membership Committee Leadership for further discussion of your feedback?

Answer Choices	Responses	
Yes	11.33%	23
No	88.67%	180
	Answered	203
	Skipped	110

